

Connect to RUT9xx by SSH. User: root. Password: admin01 (or new WebUi password)

Under Linux:

```
ssh root@192.168.1.1
```

Under Windows:

Best use Putty software or something similar:

<http://www.chiark.greenend.org.uk/~sgtatham/putty/>

Enter this command:

```
root@Teltonika:~# troubleshoot.sh
```

Connect to router using WinSCP software:

File protocol: SCP

Host name: 192.168.1.1 (router IP address)

User name: root

Password: admin01 (or new WebUi password)

Go to /tmp directory and copy “troubleshoot.tar.gz” file.